



# PROGRAM LETTER

## **Program Name: Public Safety CIP Code: 51.0904**

**Nichole Zeigler • 2025 – 2026**

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Dear Steel Center Family:

My name is Nichole Zeigler and I am the Public Safety (PS) Instructor here at Steel Center. As a 1998 graduate of Baldwin High School, I am excited to be working with students from so many outstanding South Hills school districts. During my senior year of high school, I became certified as an EMT, went on to become a paramedic and have been working in EMS now for over 27 years. I have worked in various settings including rural, suburban, and urban EMS in both volunteer and paid capacities. Prior to accepting this position at Steel Center, I worked as a Paramedic Crew Chief with the City of Pittsburgh EMS for almost 14 years and was an assistant instructor for the City of Pittsburgh EMS Training Division. My educational background includes: Pediatric Advanced Life Support Instructor, Advanced Cardiac Life Support Instructor, International Trauma Life Support Instructor, Stop the Bleed Instructor, Pennsylvania Department of Health EMS Instructor, Bachelor of Science from Valparaiso University, Master of Public Policy and Management from the University of Pittsburgh and Master of Grant Writing, Management and Evaluation from Concordia University Chicago.

The goal of the Public Safety program is to prepare students to sit for the National Registry Emergency Medical Technician test. Passing this test will certify students as EMT's giving them the opportunity to obtain entry level employment within the field of public safety. While preparing for the National Registry test, students will learn how to recognize, assess, and manage medical emergencies in the prehospital setting, identify diseases and injuries and use proper radio communication techniques. Additionally, students will explore the fundamentals of rescue operations. By the completion of the course, students will become certified in CPR, NIMS 100, NIMS 200, NIMS 700 and NIMS 800.

Please do not hesitate to contact me with any questions or concerns.

Sincerely,

Nichole L. Zeigler, MPPM, NRP  
Public Safety Instructor